

# CURRICULUM VITAE

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## Personal Information

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## Education

Education: Diploma Technologist in Electronics  
Languages: Italian (mother tongue), excellent fluent English, French  
Certifications: **RHCT** - Red Hat Linux, **MCP** - Microsoft Windows Server

## Summary

- Several years of corporate experience focused on Active Directory/VMware environments.
  - clients management
  - network security, monitoring and services
  - backup and disaster recovery
- Management and implementation of network infrastructures and IT services to better support the business.
  - email, office mobility, document management
  - VoIP and PBX
- Internet services and social network to increase brand visibility and spreading.
  - web sites
  - social networks
- Good analytical and problem solving skills.

## Specialities

- Good knowledge of IT corporate environments and services.
- Good organization and coordination skills.
- Excellent inter-relational and communication.

## Work Experience

**December 2008 onwards**

**FARMACEUTICI DOTTOR CICCARELLI:** cosmetics and body care company.  
*Management of corporate network infrastructure with about 150 installations.*

- Management of corporate IT infrastructure in Vmware vSphere / MS Active Directory environment.
- Budget planning and promotion of new IT projects (new technologies, Internet services, O.A. services).
- Hardware/Software selection and coordination, planning and supervising of new IT implementations.
- Management of IT supplies, hardware and software purchases.
- Corporate policies concerning security and standards.
- Core business services: email (Lotus Domino), phone (VoIP) and physical infrastructure (cabling, net devices).
- Network security (firewall, NOD32, Brightmail), monitoring (Nagios, Centreon, Ossec, Splunk).
- Network services (FTP, VPN, Intranet) and office mobility (WebMail, FAX server, Android/iPhone/Symbian).
- Clients management (software deployment/patching, backup, imaging, disaster recovery).
- Remote and on site IT support.

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August 1998 / November 2008

**EBV ELEKTRONIK (Avnet group):** electronic components distributor.

*System Engineer for South Europe area and IT support for the corporate network infrastructure (Active Directory e server) for 30 branch offices with about 1.000 installations.*

- Active Directory administration in Windows 2003 environment (server standard and cluster).
- Corporate server/client systems management through MDT, WSUS, GPOs and Ghost technologies.
- Virtual systems administration in VMware environment (ESX Server, vServer/Workstation).
- Implementation and administration of network services RMS, DNS, MS SQL Server 2005, Antivirus.
- Corporate policies concerning systems security.
- 1° and 2° level IT support (Office Automation) for South Europe branch offices with frequent visits on site.
- IT analysis to find solutions that best fit into business needs developing projects within international teams.
- Definition and documentation of standard corporate procedures.

November 1993 / July 1998

**RAS (Allianz group):** assurance company.

*Office Automation analyst, network administrator, trainer.*

- Network administrator and client/server systems setup (Novell and Windows NT environments).
- Office Automation analyst and management of related IT projects (HW, SW, training).
- IT standard definition and promotion of new technologies (Internet, Intranet).
- Office Automation products trainer, user manuals and Helpdesk.

April 1990 / October 1993

**TELETTRA (Alcatel group):** telecommunication market.

*Hardware technician.*

- Installation and setup of Personal Computers.
- Software utilities development for GSM 900 systems prototypes.
- Assembling and testing lab prototypes (GSM 900 system).

## Skill

### SOFTWARE

operate system	Windows XP/Vista/7 client, NT/SBS/200x server, Linux Red Hat, CentOS
network structures	VMware vSphere, Microsoft Active Directory
virtualization	VMware ESX/ESXi server, Workstation, ThinApp
network services	DNS, WINS, DHCP, Proxy, VPN (IPSec, SSL, OpenVPN)
network monitoring	Nagios, Centreon, Ossec, Splunk
security	Firewall, Brightmail, NOD32
clients management	GPOs, WSUS, Imaging, Remote Support, Disaster Recovery
server apps	MS SQL Server, MySQL, IIS, FTP, PKI, Lotus Domino 8.x, Zimbra 6.x, Yosemite backup
client apps	MS Office, Adobe Writer, MS Outlook, Lotus Notes, Internet Explorer, Firefox, Chrome
Internet/web	Adobe Dreamweaver, Fireworks, Illustrator, Wordpress

### HARDWARE

network structure	Routers, Switches, Hubs, cabling
systems	Storage SAN, NAS, iSCSI, fiber optics
production	Since 1991 experience in IT for business and home business.

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